



# Products for language services providers



Specialised English language, communication and intercultural training and coaching for academics and administrators, and consultancy on internationalisation for tertiary organisations.

## **Upgrading your technology**

While it is tempting to think that everybody knows about technology, when it comes to choosing and implementing systems that will form part of your business delivery, the sheer range of possibilities can be overwhelming.

With decades of experience in training language teachers to use technology, we have accumulated a wealth of practical knowledge about what works and what doesn't. We are also as careful about money as you are, so we know about the most cost-effective options. We also know how busy teachers are, so we only suggest solutions that will make life easier for you and your staff, not just add processes for the fun of it!

So, whether you want to boost internal communication, enable resources to be shared more easily or implement a learning management system for your organisation, send us a message now to find out more at [info@psa.eu.com](mailto:info@psa.eu.com) .

## **Teacher development**

In the highly competitive business of language services, you can differentiate with price or quality. Quality back-room processes and the staff to run them are vital to get people through the door, but you don't want them to be disappointed with the product after they arrive.

The workforce is also highly mobile, so it is helpful if the good teachers want to stay.

One way to help in both these areas is by providing professional development opportunities. This could range from improving the teaching of listening skills and making learning more collaborative to using video for feedback. Through our range of associates, all experienced language teachers, we can provide solid, practical training that will improve the student experience and improve staff retention.

## **Consultancy**

We can advise you on any of the areas in which we conduct training. Whether it is developing your staff, starting or adjusting an internationalisation programme, improving your practices in EMI, assessment or other areas we are involved in, we can help.

Take a look at what areas we cover at [www.psa.eu.com](http://www.psa.eu.com) and get into contact with us either through the contact options at [www.psa.eu.com/contact](http://www.psa.eu.com/contact) or mail us at [info@psa.eu.com](mailto:info@psa.eu.com).

## About us

Tertiary Training Services is a cooperative partnership between highly experienced specialists in the areas relevant to helping academics and the institutions they work in thrive in a world where teaching and communicating in English is so important.

Our programmes are modular and so can be adapted to different timescales and modes of delivery: face-to-face, blended or completely distance. But, above all, they are practical and focussed on the individuals involved.

We can also offer you post-course support, access to our virtual learning environment and consultancy on all matters relating to English in universities and the use of technology to enhance learning. We can be contacted via the details on our web site ([www.psa.eu.com/contact](http://www.psa.eu.com/contact)) or at [info@psa.eu.com](mailto:info@psa.eu.com). We look forward to hearing from you!



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